

4.7 Raw Data

Question 4.7 asked for reasons for the resident's rating of health services already being provided.

Responses are given below:

Rode Heath

Reason
2 health centres can provide good care, Scholar Green and Alsager are within easy reach
A shame that Rode Heath surgery is closing but Green Moss is excellent
Access healthcare from outside the Parish
Access to services in Alsager and Sandbach easy
Alsager doctor
Although I appreciate the reasons for the health service changes within the local community I do find it disappointing it occurred
Although impending closure of Rode Heath surgery will cause concern for non-mobile residents as there is no public transport across the parish
although village surgery on verge of closing good service at sister surgery at Greenmoss
Always enjoyed a healthy walk along the canal to the surgery. Now have to go by car. Walking is free!
Always excellent care from Dr Bailey
As I can drive not much of a problem getting to green moss
As the villages get larger more facilities are required
At the moment its OK for us, we have a car. Bus services are an issue now and that only becomes more critical as the population ages
At the moment we have a local doctors surgery
Born in Kidsgrove and still use Kidsgrove Health Centre
Brand new GP surgery - Scholar Green
By closing our surgery
Cedars Medical Centre
Cedars medical centre Alsager on the whole quite good
Cedars Medical Centre satisfies our needs
Closed Rode heath surgery which will add pressure on other doctors and difficult for older people to get there
Closing of doctors surgery which we have had for more than 45 years
closing of GPs at Rode Heath
Closing of only doctors
Closing of Rode Heath surgery and no out of hours surgery open
Closing of Rode Heath surgery and only 3 doctors at Greenmoss for a large area
Closing of Rode Heath surgery, forcing villagers to travel to Greenmoss
Closing of surgery
Closing of surgery
Closing of surgery at Rode Heath
Closing of the local surgery
Closing of village doctors
Closing Rode Heath surgery
Closure of doctors

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Reason
Closure of doctors surgery after 50 odd years
Closure of Heath Avenue surgery
Closure of local surgery
Closure of local surgery
Closure of rode Heath Doctors
Closure of Rode Heath doctors surgery
Closure of Rode Heath GP practice means that medical services are no longer local
Closure of Rode Heath Surgery
Closure of Rode Heath surgery
Closure of Rode Heath surgery
Closure of Rode Heath surgery
Closure of Rode Heath surgery
Closure of Rode Heath surgery
Closure of Rode Heath surgery
Closure of Rode Heath surgery
Closure of Rode Heath surgery
Closure of Rode Heath surgery
Closure of Rode Heath surgery and poor transport to alternatives
Closure of Rode Heath Surgery and Transport to medical services
Closure of surgery
closure of surgery
closure of surgery
Closure of surgery in Rode Heath
Closure of village practice
Closure/reduced services at doctors
Concerned that over development without infrasturcture detrimental
Current Rode Heath doctors is failing due to surgery close
Despite closure of the local surgery services from Greenmoss fantastic
Despite controversy surroundingk the closure of Heath Ave surgery, it was always clear that econmically it made little sense to operate two sites
Difficult to reach. Lack of transport
Disabled people and young mums with no cars cant get to Scholar Green doctors
Disappointed closing down local surgery
Disappointed with the threat of Rode Heath surgery closure
Do not use often but had no probems when required
Doctors and dentist in Alsager, but very good. Hospital in Crewe/Stoke, so no health service in Rode Heath but adjacent parish.
Doctors closed - is no health service
Doctors closing as a result of developing Scholar Green
Doctors has been closed in Rode Heath
Doctors in Rode Heath closed. Not good for the local community
Doctors surgery closed in Rode Heath
Doctors surgery closing
Doctors surgery to be closed
Don't use them
don't use them
Dont use Greenmoss and consider Alsager/Kidsgrove acceptable

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Reason
Excellent facilities at Green Moss
generally pleased but shutting the surgery not a good idea
Good clinic but not really local Annoying and unhelpful reception staff
Good communication with surgery
GP facilities
GP surgery closing
GP Surgery Rode Heath has closed
Great service from the surgery although the move to Scholar Green is not good
green moss medical centre is organised and efficient and suits us
Greenmoss difficult to access from Rode Heath due to limited transport
Greenmoss facilities and doctors are first class
Have always doctor in Alsager and located in Alsager Medical Centre
Have had little reason to use them
Have registered at Alsager Merepark, would have registered at Rode Heath if it had remained open
Have yet to use the services on offer
Having to go to Scholar Green for prescription (Rode Heath surgery in danger of closing)
Having to travel to Scholar Green
I am pleased I registered in Alsager as the local surgery is closing
I am registered with Kidsgrove practice
I am registered with the doctor in Alsager
I attend Cedars in Alsager
I can drive to local facilities
I chose to go to Alsager
I go to Alsager but sad the GP practice has closed
I Use cedars health centre in Alsager
I use green moss medical centre and am very happy with the service
I utilise Alsager health services
I visit Alsager Heath Services
I was very disappointed at the proposal to close Rode Heath surgery
I'm just recovering from car accident
I'm still alive
infrequent use
Keep the surgery in Rode Heath as too far/difficult for people to travel
Lack of doctors and dentists
Lack of transport
Likely closure of surgery in Rode Heath
Limited availability
Local doctors is planning to close
local doctors surgery has been closed
Local GP service
Losisng local GP surgery
Loss of doctors full time surgery
Loss of doctors surgery
Loss of local surgery
Loss of Rode Heath surgery
Loss of Rode Heath surgery and pharmacy

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Reason
Loss of Rode Heath surgery regrettable
Loss of Rode Heath surgery!
Medical centre unable to provide suitable service/hours
Medical centre used is in Alsager
Moved surgery to Greenmoss
Moving the doctors to Scholar Green is not ideal
My doctors surgery is in Sandbach
My health care is with Kidsgrove
My local surgery is closing
My surgery is closing and bus services to the one at Scholar Green and Alsager are to be removed
need to sign up
Never had reason to complain
No bus route to doctors surgery
no current health service
no doctors in village buses are too infrequent
No experiences to comment
No local Rode Heath surgery
No local surgery
No local Surgery now at all, Surgery at Scholar Green not open at times that suit working people not many appointments in evenings or weekends
no medical facilities
No nurse or poor doctors appointment times
No problems experienced, prompt attention
No problems to report
No Rode Heath surgery
No surgery
No surgery
None in Rode Heath
None in Rode Heath. Part time surgery currently with no pharmacy despite prescriptions issued
none local 2.5 and 2.8 miles away, third world
Not applicable
Not enough doctors for patients
Not happy about closure of Rode Heath doctors surgery
Not happy about the closure of Rode Heath surgery
Not used the services
Not yet managed to see what services are available
Now Greenmoss but excellent GPS
One of the big pulls to Rode Heath was the GP surgery and now its closed
Only Doctors surgery is closing
Only one in Rode Heath is due to close
Our local doctors is about to close
Our local GP surgery virtually closed down
Planned closure of Rode Heath surgery
Potential closure of Rode Heath surgery
Prompt appointments, modern facility, great doctors
Proposal to close Drs surgery in Rode Heath

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Reason
Proposed closure of Rode Heath surgery
Provided there is transport to each facility we should maintainn our current services
Reduced opening hours and proposed closure of Rode Heath surgery
Retaining doctors in Rode Heath would have been better for older residents
Rode Heath doctors just shut which was beneficial for a lot of people
Rode Heath doctors premises are closing
Rode Heath residents have to go out of village
Rode Heath surgery closing
Rode Heath surgery closing
Rode heath Surgery closing
Rode Heath Surgery closure
Rode Heath surgery closure NOT good
Rode Heath Surgery has closed so we now have to go to scholar Green
Rode Heath surgery has now closed and we travel to Greenmoss
Rode Heath surgery is being closed, as expected
Rode Heath surgery is closing and buses cut
Rode Heath surgery is due to close and public transport to either Scholar Green or Alsager is either non existent or very poor
Rode Heath surgery is to close
Rode Heath surgery moved to Greenmoss. Cant get appointment and have to travel out of my way
Rode Heath surgery practically closed. Almost impossible to get to Greenmoss through lack of public transport. Have to rely on someone else for transport
Rode Heath surgery proposed closure
Rode Heath surgery should remain open
Rode Heath surgery to close?
Saddened by loss of local surgery but Greenmoss is excellent
Scholar Green is not convenient
seen and treated on request
Still go to Cedars in Alsager
Surgery at Rode Heath has been closed
Surgery closed in Rode Heath
Surgery closure
The closing of Rode Heath Surgery
The closure of Rode Heath doctors surgery
The closure of Rode Heath surgery
The closure of Rode Heath surgery
The doctors surgery in Rode Heath is being closed
The local surgery is due to close
There are no remaining services
There are none in Rode Heath
There are practically none!
there isnt any health services with the imminent closure of the surgery
to far to go
Transport to nees consideration
Travel
Travel to Alsager
Unfortunate closing of Rode Heath Surgery

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Reason
Until recently very satisfied until the virtual closure of Rode Heath surgery
Use a health centre just outside the parish
Use Alsager Cedars practice as health centre hub with wide variety of services
use Alsager health centre
Use Alsager Heath Centre
Use doctors in Alsager
Use facilities in Alsager
use facilities in Alsager
Use GPs in Alsager
use health services in Alsager
Use Merepark, Alsager
usually GP helps but feel there should be a fulltime system of help available
very difficult to get a doctors apt, usually offered apt the following week
Very disappointed that Rode Heath surgery will be closed
Village GP surgery closing after saying it would not
Virtually no cover esp weekends
Waiting list for treatment
Was very satisfied until Rode Heath surgery closing
We are still registered with Ashfields and do not want to move
We have a vcar to get to the doctors
We have always used health services in Alsager
We have good health centres in Alsager and Sandbach
We have had terrible service as a family. Also surgery closing
We now have no doctors surgery in Rode Heath
We use Alsager GPs
We use Alsager surgery
We use Cedars

Scholar Green

Reason
"I have received excellent service"
A valuable asset to the village and well run, even though very busy
Ability to get an appointment
Access health services in Kidsgrove
All our needs are met from existing facilities
Always can be improved
Always listened to plus follow up from staff excellent
Always received prompt attention and good treatment
Always received very good service from the medical centre at Scholar Green
Always well served at Greenmoss Medical Centre
Am not registered with local surgery - no pharmacy attached. Greenmoss Surgery is the only new medical centre without a pharmacy/chemist shop
An adequate medical provision. A retention of Rode Heath surgery should be aimed for
Appointments are hard to get
Appointments need to be made 2 weeks in advance!
Can get to doctors, well catered for
Cedars Medical Centre very good

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Reason
Chemists, doctors and dentists are with 5 miles. Hospitals not too far away
Could provide out of hours/dental
Currently still using medical centre in Congleton
Difficult to get appointments, difficult to find out test results when you've had them
Do not use very often Concerned about Rode Heath surgery closing and more people attending Greenmoss Medical Centre. This could cause issues
Doctors
Doctors are good; easy to get your meds
Doctors nearby
Doctors needs additional staffing
Doctors not open enough
Don't always like the attitude of the GP surgery
Don't use health facilities in the parish
Don't use very often fortunately
Dr surgery convenient and helpful
Easily accessible and pharmacy
Easy to get emergency treatment
Excellent GP surgery
Excellent health and pharmacy facilities of a high quality and easily accessible
Excellent practice
Good doctors, nurses and facilities
Good local doctors surgery
Good service and hours
Good service and local
Good service from doctors surgery for baby but delays in getting appointments for non-urgent
Good service to date
Government underfunding
Greenmoss is convenient for me, obviously my answer would be different if I lived in Rode Heath
Greenmoss Medical Centere is excellent. The staff are exceptional
Greenmoss Medical Centre
Greenmoss Medical Centre gives good and readily available service
Greenmoss Medical Centre I find very efficient
Greenmoss Medical Centre is a great GP practice
Greenmoss Medical Centre is excellent
Greenmoss Medical Centre is excellent
Greenmoss surgery - excellent
Greenmoss were hopeless and offered me services that they could not supply, also system very unsatisfactory - now at Merepark which is wonderful
Have local health centre and pharmacy
Have not used them so cannot comment
Have not yet experienced this
Health service too dictatorial
I am not registered at the local health centre
I attend a medical centre outside of the parish so cant accurately comment on this question
I came from out of the area 7 years ago where the doctors surgery was very poor. I

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Reason
think Greenmoss Med Centre is fantastic
I can always get a GP appointment when needed
I don't use the drs surgery
I have always had satisfied medication
I have never had a problem with these services
I have never had any problems with the practice
If Rode Heath surgery closes it will cause difficulty for many people
In walking of the health centre
Insufficient
It is not right that the investment in Greenmoss was made and yet is only open part of the week. If they cant cope now more people will makek the problem worse
Just good
Lack of continuity in GP cover (always a different locum) and poor opening hours
Lack of opening hours for pharmacy and doctors; need for a chemist
Live very close to the medical centre
Local
Local GP practice is EXCELLENT
Local to our home
Local, and accommodating
Locality and appointment availability
Medical centre - too big for purpose only buil to allow building housing estate
Medical centre needs to be open every day with the same hours. Possibly open Saturday mornings
Most of the villagers has grown old with the village and now needs the attention of the health centre
Much better than Cinderhill Lane which was not fit for purpose
My doctor is out of the area
My doctors is outside the parish
My health services are not in Scholar Green
My personal experience
Need to keep Rode Heath centre open
Needs to be open longer
Never used them so cant really judge
New doctors is ok, hard to get an appointment even though you can call in and its empty
New GP surgery meets personal requirements
New health centre is more than adequate
New health centre opened
New surgery, I almost always able to make appointments
No chemist shop (pharmacy for everyone) not just health centre patients
No issues so far
No problems up to now
Not using local health services
Not enough doctors or appointments available EVER
Not had call to use/still registered in Kidsgrove
Not happy with Rode Heath surgery closing
Not registered in parish
Not registered locally

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Reason
Not sure, only lived here 1 week
Not used much
One doctors hard to get appointment
Our health centre is Cedars in Alsager which are brilliant in service and help care
People who work have to take time off work as late or really early appointments not available. We have a brand new doctors with increased scope but same number of doctors. Was a waste of public money
Personally use health services outside the parish
Pha.rmacy/chemist shop open all day. Medical centre open for appointments for 5 days
Pleased with new surgery that had to be provided as part of the conditions from CEC for the new Portland Drive development
Polite staff at Greenmoss doctors
Portland Drive surgery is oversubscribed
Preferred where it was
Recent contraction of surgerys has worsened service
Recent new health centre
Registered at Congleton practice, more convenient for work
Relatively easy to get a GP appointment
Rode Heath should have their own doctors, not use Greenmoss
Saved my life
Scholar Green is stuck between North Staffs and Cheshire, both of whom try to pass responsibility to the other, resulting in poor service
Should have been built on old garage site
State of the art doctors recently been built. Serves the whole community
Still alive
Surgeries close to where we live
Surgery needs additional local therapists and pharmacy requirements (general chemist) and opening hours
Surgery opening hours are restricted
Takes too long to get appointment that's not urgent
The building is too big for current use but should also house other services ie chiropody, physio, etc
The present health services cover my needs at the moment
The waiting
There needs to be more services at the Medical Centre
Thought there would be more facilities when new doctors surgery went up, but there not
Timigs for appointments sometimes problematic; pharmacy does not carry all medications
Use Alsager medical centre
Use an health service outside the parish
Use doctors out of area
Use Kidsgrove doctors
Use Kidsgrove Health Centre
Use Kidsgrove Health Centre
Use Kidsgrove Medical Centre
Use them a lot althugh getting there on my mobility scooter can be scary as pavements are really bad round here

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Reason
Very difficult to get appointment at doctors
Very good medical centre
Very pleased with the service we receive
Waiting time for appointment getting longer. More houses would increased this
Waiting time for appointments
Waiting times for appt
We are fortunate with our doctors surgery
We are happy with service from our surgery
We are not usrs of the local surgery, our GP is in Congleton
We do not use the medica centre at Scholar Green
We go to Kidsgrove for any health care
We use GP services in Congleton
Well run health centre
Within walking distance
Would be beztter if transport to and from hospitals where available
You can never get in, 1 month wait

Mount Pleasant

Reason
All services could be better but we are very fortunate to have a great GP practice (and a population which can be served, ie not too large)
Always been there when needed
Appointments are actually possible to make
Cant always get an appointment when needed
Choice of hospitals locally
Close to home
Closest doctors is Kidsgrove medical centre. Impossible to get appointments outside work time (ie 8a-2pm)
Could be more available, ie mobile services, clinics, etc
Currently we use health service outsided the parish
Defibrillators access to Med Care
Defibrillator in local shop
difficult to get to without car
Difficulty in getting appointments
Distance to travel
Doctors and staff all very pleasant, competent and helpful
Doctors hours are too short (Greenmoss)
Doctors should open earlier
Don't go to Scholar Green surgery
Don't use any
Don't use facilities
Don't use them, Kidsgrove is my doctors
don't use it much
Easy access for appointment. Excellent GPs
Excellent care and service
Excellent health centre in Scholar Green
Excellent local health centre

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Reason
Extended opening of surgery to suit working people would improve service
Facility we use is outside parish
Few buses, no doctors
Few problems with health care
friendly and efficient service
Generally get an appointment
Good liaison with GP; Keen Pharmacy collect and deliver prescription items
Good service at Greenmoss surgery
GP Scholar Green
GP service is excellent, is there any other services available?
Green Moss fine but shortage of GPs
Green Moss offers good range of services
Greenmoss centre is superb~!
Greenmoss is a modern well-run centre, though getting appointments can be troublesome
Greenmoss Medical Centre
Greenmoss medical centre gives a good service
Greenmoss Medical Centre offers very good service
Greenmoss medical centre quite good
Greenmoss surgery very good; pharmacy (Keens) exceptionally helpful
Hard to get to if no personal transport.
Have no problem getting to doctors at present as I drive
health centre in Biddulph is excellent
Health centre nearby
Helpful staff and doctors
I am 83 no car, walk a mile
I am not registered in Scholar Green
I can always get an appointment within reasonable time
I can get appointments and the staff are brilliant
I don't use this facility. I use Congleton due to work
I have had little reason to use any health services so have little to base an opinion on
Investment in Greenmoss medical centre was a welcome addition to the local area.
Modern and good services provided
It is a concern that the surgeries are no longer to be serviced by public transport.
Lack of weekend services
Living on the border all my health needs are provided by Biddulph Valley surgery and Staffordshire Moorlands 1st class
Local dr's
Local GP services are adequate but it seems that services such as physio are not provided within the parish.
LocalGP centre very good, not overcrowded
Medical centre in S Green meets my needs
More varied health services to be provided from GP surgeries for locals
Mossgreen medical centre is small and perfect. Nurses and GPS know you.
New and efficient medical centre
New doctors surgery - good
New facilities much better
New facility never open or available for appointments

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Reason
New medical centre - Portland Drive
New medical centre plus support from hospitals and hospice
New surgery, Greenmoss
Nice new surgery
No chemists - no doctors without travel
No complaints
No health services at all. Over to Kidsgrove health centre for surgery and first class chemists
No home visits for disabled, 80 or over
no issues
no local GP practice
No need for appointments, needs late opening, plus weekend opening
No real experience as registered with GP in Kidsgrove, but facilities appear good
None near the house where we live
Not aware - doctors is outside the parish
Not enough GPs at Kidsgrove medical centre
Not used
not used
Our health services are not in the parish
out of parish for dentist and doctor
poor opening hours, use services outside parish
Recent Odd Rode GP closure slight impact on scripts at GP
RH surgery has closed
service not good at doctors
Services provided by Greenmoss medical centre are good, providing that they are able to recruit a suitable GP to replace Dr Patterson after his retirement
Services used are out of the parish
Sometimes difficult to get timely appointments
Surgery at Greenmoss is good facility
Surgery too far for me to walk
The new Greenmoss medical centre is worse in providing service than the old clinic on Cinderhill Lane
There are too many people for the services available. Staff then under stress, people suffering as a result
they meet requirements
Too remote
Use an Alsager practise!
Use doctors outside parish
Use Kidsgrove doctors, everything is available there
Very difficult to get an appointment in a reasonable time
Very good doctors at Greenmoss
Very good service in Scholar Green despite the pressures the government are placing them under
Very satisfied with our doctor but still waiting after several weeks for community nurse to visit
We are lucky to have an excellent doctors practice
We attend Kidsgrove medical centre
We don't use these facilities at the moment

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Reason
We have a purpose built medical centre. Perhaps they could include other health services, therapies
We have a walk-in day centre available to us at The Haywood and in addition can see a doctor or nurse practitioner same day if necessary
we have a well run modern surgery with many facilities
We have an excellent surgery in Greenmoss medical centre
we have choice of hospitals
We live in Mow Cop but have been registered with Kidsgrove practice as nowhere closer
We now have a purpose built medical centre offering a full range of services
We use Kidsgrove health centre and chemist which is only a ten minute drive
When I tried to get an appointment to see my preferred doctor I had to wait 6 mths(?) at the S Green practice and they are going to close Rode Heath practice. Why?!
Within easy distance to medical centre